



CV PROTECTION PHILOSOPHY

MISSION & VALUES

The main objective of our organization is to provide high-quality hygiene and protection solutions that meet the needs of the customer, making our experience and know-how available, offering them a responsive and efficient service at a competitive price and applying at all times the principles that govern our daily lives:

— PROACTIVITY —

We show initiative, act with determination and strive to anticipate the unexpected. We are aware that the resolution of problems depends, to a large extent, on our own responsibility and the correctness of our decisions.

— FLUID COMMUNICATION —

There are no barriers to smooth communication between the different members of our organization. All staff have direct access to management, without exception. We share together the successes achieved in the calls for tenders, the acquisition of new customers and the general progress of the company. This willingness to communicate between employees and management extends to anyone outside the company.

— CUSTOMER FOCUS —

We know the needs, expectations and concerns of the customer and we adapt to them with agility and efficiency. We share our experience and knowledge, and we inspire trust because we deliver on our commitments. We rigorously respect the delivery times, quality and price of the items offered



— COMMITMENT TO PEOPLE —

The employees of our organisation are the backbone of the company, which is why we promote interaction between colleagues, value and encourage their professional successes and we enjoy an excellent working environment thanks to very comfortable and spacious premises, including a relaxation area, a canteen and a games room. In this way, we manage to create a cordial, relaxed and participative atmosphere.

— HONESTY —

We act with sincerity, integrity and consistency. We respect our verbal or written commitments. We do not hide the problems, but we face them with determination and we provide solutions.

VISION

We aspire to establish ourselves as a national and international reference supplier of hygiene and protection products, being recognized for our quality, competitiveness, impeccable service and wide range of products.

In Amorebieta, June 3, 2025.

Signed: Naia Izaola Linaza (Manager)